



Qualified Counsellors

See a qualified counsellor today!

Qualified Counsellors - Client Confidentiality Agreement

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Throughout the counselling process, confidentiality is maintained for clients. This standard procedure and practice is for all clients, regardless of age or background, except in the following circumstances:

- You instruct us to tell someone else and provide written permission of this and we agree to do so however we are under no obligation to.
- We determine you are a danger to yourself (eg self-harm or suicide), to others or someone is a danger to you.
- We are ordered by a court to disclose information.
- The law is going to be, or has been, broken.
- Abuse of children (anyone under the age of 18) is a mandatory reporting offence which we are bound by law to report.

For supervision and education purposes using de-identified data (basic information only shared in this instance, not names or details that would in any way disclose or identify you, the client)

Where confidentiality cannot be maintained, your counsellor will take all steps possible to discuss concerns with you.

This client confidentiality agreement should also be read adjacent to our full privacy policy contained on our website. Should any conflicts exist between this agreement and our privacy policy; our privacy policy will be held as correct.

Your agreement and continuation of counselling services with us is acceptance of this client confidentiality agreement.

We may update this agreement at any time without notice.

Please discuss any concerns with your counsellor immediately or contact us by email at hello@qualifiedcounsellors.com.au